

Agenda

Budget and Performance Task Group

Cllr Melvyn Caplan (Chairman), Cllr David Boothroyd, Cllr Lorraine Dean, Cllr Tony Devenish, Cllr Adam Hug and Cllr Eoghain Murphy

Date / Time

Location

Contact

18:30, Wednesday 26th September 2018

Room 3.6/7, 5 Strand

Aaron Hardy 020 7641 2894 ahardy1@westminster.gov.uk

Item 1 Welcome & Apologies Cllr Melvyn Caplan

Item 2 Declarations of Interest Cllr Melvyn Caplan

Item 3 The 2019/20 Budget

(a) 2019/20 Budget Overview Steve Mair

(b) Adult Social Care Bernie Flaherty

(c) Public Health Bernie Flaherty

(d) Children's Services Melissa Caslake

(e) Growth, Planning and Housing Barbara Brownlee

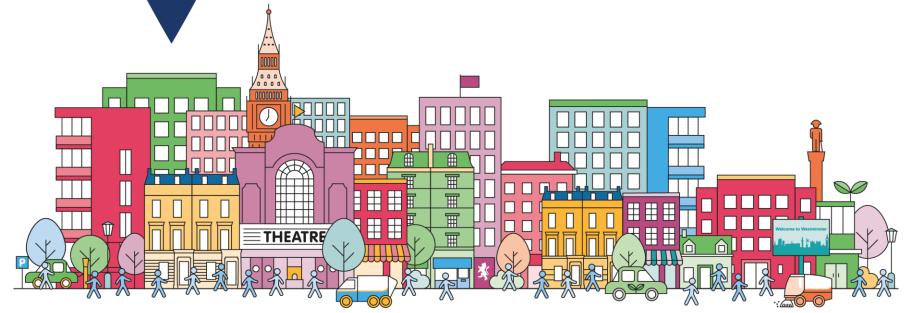
(f) Housing Revenue Account Barbara Brownlee





Budget and Performance Task Group

26th September 2018





Executive Summary

- ➤ £26.3m estimated net savings target set for General Fund budget in 2019/20, subject to funding settlement announcements made by the Government in December 2018
- > 2018/19 savings were fully identified and the budget balanced.
- ➤ 2019/20 net savings requirement of £26.3m has been identified and the projected budget gap balanced. This is comprised of gross savings of £35.848m offset by pressures of £9.548m.
- > £170m of gross savings delivered between 2015 and 2019
- Further savings will be required in future years due to anticipation of continued reductions in government funding, new legislative requirements, service delivery pressures, inflation on staff costs and contracts

Executive Summary

- > Provisional settlement in December 2018.
- Final settlement expected in January/February 2019, which will confirm all grant amounts and funding levels from the settlement.
- > We also have to generate efficiencies to fund for example:
 - Demographic pressures
 - Contract and salary inflation
 - Changing service demand priorities
 - Pensions pressures
- > 2019/20 is the final year of a four year funding settlement.
- > From 2020/21 the Fair Funding Review will change the funding criteria for councils



Executive Summary – Directorate Presentations

- Slides presented by Executive Directors cover the following:
 - Service issues faced
 - Revenue savings, pressures for 2019/20
 - Consultation status on 2019/20 saving proposals
 - Confirmation where a full EIA has been identified as required
 - There are 4 full EIAs required this year for the proposed initiatives, for which an additional paper has been provided to scrutiny. Tables are annotated to indicate where a full EIA has been identified.



Executive Summary – EIAs

- As part of the budget setting process, each budget proposal needs to be assessed to determine whether an Equalities Impact Assessment has to undertaken.
- All proposals have undergone an initial assessment, which has been documented
- All initial assessments have been reviewed and challenged where appropriate, including a process of independent review.
- ➤ 4 proposals have been assessed as needing a full EIA. A document setting these out can be found within the papers for this meeting.
- EIAs need to be kept under review as plans progress.
- The identification of an adverse impact on any particular group does not mean that a proposal should not proceed, rather that it is identified and considered before making the final decision to proceed.



Executive Summary – Savings by Directorate

Directorate	2019/20 Savings £m
City Management and Communities	4.794
Growth, Planning and Housing	3.971
Adult Services	5.101
Children's Services	0.846
Policy, Performance and Communications	0.222
Corporate Services	0.297
City Treasurer's	20.617
TOTAL	35.848





Executive Summary

- In 2018/19 Adult Social Care was allocated a gross controllable expenditure budget of £122.729m and a gross income budget of £64.964m (net controllable budget £57.765m)
- The projected outturn variance for 2018/19 as at P4 is an underspend of £0.019m to a budget of £57.765m.
- The budget envelope for 2019/20 contains pressures of £1.890m
- The directorate has identified efficiencies and financing proposals totalling £5.101m



2019/20 Key Issues

- Demographic growth and an increasingly ageing population
- Increase in acuity and complexity of needs
- Workforce challenges, pressures and increasing costs due to the introduction of the living wage
- Customer journey and service re-design
- Fragile state of the care market
- Focusing on preventative activities including cross-council focus
- NHS pressures including an increase in rapid discharges from hospital placing additional pressures on homecare

Adults Social Care Budget 2018/19

The key controllable service area budgets for 2018/19 are broken down as follows:

Service Area	Income £m	Expenditure £m	Net Budget £m
Assistive Equipment and Technology	(1.294)	2.123	0.829
Commissioning and Service Delivery	(1.959)	8.910	6.951
Information and Early Intervention	(1.697)	1.582	(0.115)
Costs of Assessment and Care Management Process	(4.528)	11.997	7.469
Learning Disability Support	(13.617)	25.849	12.232
Mental Health Support	(4.815)	11.026	6.211
Physical Support	(33.496)	50.837	17.341
Sensory Support	(0.022)	0.090	0.068
Social Support	-	0.887	0.887
Support with Memory and Cognition	(3.536)	9.428	5.892
TOTAL BUDGET 2018/19	(64.964)	122.729	57.765

Information on the key savings initiatives is provided below:

Review of Contracts (£0.250m): Strategic review of contracts across Adult Social Care to identify opportunities as part of the recommissioning cycle to deliver efficiencies.

Promoting independence (£0.300m): A focus on helping people to remain as independent for as long as possible. This includes helping them remain in their own homes where suitable.

Bi - borough Process and Policy Review (£0.200m): Reviewing of Adult Social Care processes and policies including raising staff awareness.

Improved Market Management (£0.500m): Managing and shaping the market to ensure that we achieve greater value for money from providers.

Adult Social Care Levy (Precept) (£1.023m): Introduction of the discretionary additional council tax

charge 'the adult social care precept' from 2016/17 which is to be used on a ring-fenced basis to support delivery of adult social care services.

Increase in iBCF Grant (£2.828m): This represents part of the increase over and above the 2018/19 allocation of the improved better care fund grant which will fund MTP reductions in the ASC Placements budget. This is in the context of ensuring that the local social care provider market is supported.

2019/20 Efficiencies and Financing Proposals (2)

The directorate is proposing a series of initiatives to support balancing the 2019/20 budget. These total £5.101 million.

Reference	Key Initiatives (section 1 of 1)	£m
3.20 (EIA)	Review of Contracts	0.250
3.21	Promoting Independence	0.300
3.26	Process and Policy Review	0.200
3.30	Improved Market Management	0.500
3.35	Adult Social Care Levy (Precept)	1.023
3.38	Use of iBCF Grant to Fund Placements Budget	2.828
Total		5.101



2019/20 Budget Growth Pressures (1)

Estimated Pressures	£m
Demographic Pressures	0.561
Children with learning disabilities transitioning into adults services	0.624
Complexity & Acuity pressures on Adult Social Care Budgets	0.705
TOTAL	1.890

2019/20 Budget Growth Pressures (2)

Demographic Pressures (£0.561m): Caused by a growing population and people living longer, calculated as 1.47% of the Adults' placement budgets.

Children with Learning Disabilities Transitioning into Adults Services (£0.624m): First year costs of children with disabilities becoming Adult Social Care customers partway through the year and the full year impact of second year transition.

Complexity and Acuity Pressures (£0.705m): People are living longer and their care needs in old age are becoming more complex.



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Adults Social Care Budget 2019/20

The key controllable service area budgets for 2019/20 are broken down as follows:

Service Area	Income £m	Expenditure £m	Net Budget £m
Assistive Equipment and Technology	(1.294)	2.123	0.829
Commissioning and Service Delivery	(1.959)	8.910	6.951
Information and Early Intervention	(1.697)	1.582	(0.115)
Costs of Assessment and Care Management Process	(4.528)	11.997	7.469
Learning Disability Support	(15.264)	25.807	10.543
Mental Health Support	(4.815)	11.026	6.211
Physical Support	(35.700)	51.519	15.819
Sensory Support	(0.022)	0.090	0.068
Social Support	-	0.887	0.887
Support with Memory and Cognition	(3.536)	9.428	5.892
TOTAL BUDGET 2019/20	(68.815)	123.369	54.554

Consultations on 2019/20 proposals

There are no public consultations planned on any 2019/20 proposals





Executive Summary

- ➤ In 2018/19 Public Health received a grant income of £31.250m out of which we are required to transfer £0.791m to the CCG for dietetics services retained by the NHS.
- ➤ The budget for 2018/19 is £32.274m utilising £1.024m from the Public Health reserve.
- The 2019/20 budget assumes full use of the grant of £30.425m. The level of grant will reduce by £0.825m (2.6%) when compared with 2018/19.
- ➤ Efficiencies of £1.8m are planned for 2019/20 in order to mitigate pressures and remain within the grant.
- ➤ The 2019/20 budget will be supported by drawing down £1.455m from the PH reserve, leaving a reserve carried forward of £3.812m.



- ➤ The Department of Health has announced continued reductions to the grant funding for Public Health.
- ➤ Reprioritisation of funding to acknowledge Public Health outcomes delivered elsewhere in the Council.
- Mandated responsibility to manage health protection emergencies that may arise.
- ➤ Re-procurement of large contracts to better address the Public Health requirements in Westminster.
- Reserves built up from previous years are being used to balance the budget.

Public Health Budget 2018/19

The key controllable service area budgets for 2018/19 are broken down as follows:

Service Area	Income £m	Expenditure £m	Net Budget £m
Department of Health Grant	(31.250)	0	(31.250)
S113 Income	(2.871)	0	(2.871)
Dietetics funding return to NHS	0.791	0	0.791
Commissioned services	0	20.377	20.377
PH Investment Fund	0	9.050	9.050
Salaries and overheads	0	3.743	3.743
Corporate recharges	0	1.184	1.184
Transfers from reserves	(1.024)	0	(1.024)
TOTAL Service Budget 2017/18	(34.354)	34.354	0



Procurement and commissioning (£1.251m): Several contracts will be combined and an efficiency generated through reduced overheads and lower pricing than individual lots. Larger pan-London procurements are also reshaping services across London to improve the service to our residents and generate savings.

Reducing demand and better sign-posting (£0.117m): For some budgets, the anticipation of a higher level of demand has not materialised, leading to budget reductions and therefore savings. In other cases, existing contracts have been varied to boost capacity where similar contracts have ended.

Ending of time-limited contracts (£0.440m): Time-limited contracts are being allowed to expire, in addition to ending smaller service contracts that can be incorporated into similar, larger service contracts.

2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (2)

Public Health is therefore proposing to make the following savings to reduce the overall cost of the service:

Reference	Key Initiatives	£m
PH1	Procurement and commissioning	1.251
PH2	Reducing demand and better sign-posting	0.117
PH3	Ending of time-limited contracts	0.440
	Total	1.808



2019/20 Budget Pressures

Estimated Pressures	£m
Reduction in grant funding	0.804
Staffing budget impact of moving to bi-borough working	0.200
Increased prioritisation to health outcomes across the Council	1.205
TOTAL	2.209

Reduction in grant funding (£0.804m) - the Government has confirmed a continuation of the 2.6% reduction in funding to the Public Health grant.

Staffing budget impact of moving to bi-borough working (£0.200m) - the result of transferring to a bi-borough operating model within Public Health leads to an increased overall cost for the service.

Increased prioritisation to health outcomes across the Council (£1.205m) - the increase in contributions from the Public Health grant into other council services where Public Health outcomes are being delivered.

Public Health Budget 2019/20

The key controllable service area budgets for 2019/20 are broken down as follows:

Service Area	Income £m	Expenditure £m	Net Budget £m
Department of Health Grant	(30.425)	0	(30.425)
S113 Income	(1.376)	0	(1.376)
Dietetics funding return to NHS	0.770	0	0.770
Commissioned services	0	18.569	18.569
PH Investment Fund	0	10.255	10.255
Salaries and Overheads	0	2.448	2.448
Corporate recharges	0	1.184	1.184
Transfers to/(from) reserves	(1.425)	0	(1.425)
TOTAL Service Budget 2019/20	(32.456)	32.456	0



There are no public consultations planned on any 2019/20 proposals



Budget and Performance Task Group

Children's Services

Melissa Caslake, Executive Director



Executive Summary

- ➤ In 2018/19 Children's Services was allocated a gross controllable expenditure budget of £134.985m and a gross income budget of £106.228m (net controllable budget £28.757m)
- > The projected outturn variance for 2018/19 is a £2.120m overspend
- ➤ The budget envelope for 2019/20 contains pressures of £1.438m
- The directorate has identified transformation, efficiencies, financing and commercial proposals totalling £0.846m

2019/20 Key Issues (1)

Increased demand for services, including:

- ➤ Greater awareness of "Staying Put" rights for children leaving care in the Children's and Families' Act 2014.
- Unaccompanied Asylum Seeking Children becoming care leavers.
- The Children and Social Work Act 2017 providing a statutory duty on the authority to provide support to care leavers until the age of 25.

Constrained financial position of partners in the care pathway and potential for changes in cost sharing arrangements.



2019/20 Key Issues (2)

- > School organisation spare places and viability of schools with falling rolls.
- ➤ National Funding Formula and funding pressures for schools and for pupils with special educational needs (SEN)
- Cost pressures in schools reducing capacity to purchase Council traded services.
- Increasing demand for education, health and care plans (EHCPs)

Children's Services Budget 2018/19

The key controllable service area budgets for 2018/19 are broken down as follows:

Service Area	Expenditure £m	Income £m	Net Budget £m
Education	22.247	(18.541)	3.706
Family Services	25.586	(5.067)	20.519
Integrated Commissioning	4.007	(1.725)	2.282
Operations and Programmes	16.326	(15.102)	1.224
Safeguarding, Review and Quality			
Assurance	1.113	(0.087)	1.026
Schools	65.705	(65.705)	-
TOTAL Budget 2018/19	134.984	(106.227)	28.757



2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (1)

The directorate is proposing a series of initiatives to support balancing the 2019/20 budget. These total £0.846m.

Reference	Key Initiatives	£m
8.22	Review of Grant Utilisation across Children's Services	0.446
8.23 (EIA)	Collaborative Commissioning	0.200
8.24	Lean Operations Review	0.200
	Total	0.846

Information on the key savings initiatives is provided below:

Review of Grant Utilisation across Children's Services (£0.446m):

Review of preventative services and delivery across a range of partners and providers. Aligning current provision to remove duplication and ensure efficient delivery and a sustainable and effective early help offer across Westminster. Whilst ensuring eligible services with public health outcomes are attributed against grant funding where feasible.



2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (2)

Collaborative Commissioning (£0.200m): This work is focused on the CAMHS offer to schools, and is seeking to work with them on the development of a whole school model of emotional health and wellbeing support for children and young people.

Lean Operations Review (£0.200m): Placement Reduction – Review of the placement strategy and better use of framework agreements to deliver more favorable unit costs for purchasing accommodation for children and improving the use of the in-house fostering team.

Forensic Contract Review – A comprehensive review of all expenditure in contracts, non-pay and inefficiencies in processes to ensure efficiency is maximised whilst maintaining quality.



2019/20 Budget Pressures

Estimated Pressures	£m
Family Services – Placements	1.177
Education – School Transport	0.261
TOTAL	1.438

Family Services – Placement related pressures (£1.177m) - this pressure is made up of two overriding different factors:

- ➤ The number of Unaccompanied Asylum Seeking Children presenting within the borough has increased and is modelled at £0.333m
- ➤ Changes to legislation and increased numbers of children leaving care requiring support modelled at £0.844m

School Transport (£0.261m) - This pressure is driven by increased volumes and better awareness of services provided by the Local Authority.



Children's Services Budget 2019/20

The key controllable service area budgets for 2019/20 are broken down as follows:

Service Area	Expenditure £m	Income £m	Net Budget £m
Education	22.508	(18.541)	3.967
Family Services	26.668	(4.972)	21.696
Integrated Commissioning	3.361	(1.725)	1.636
Operations and Programmes	16.126	(15.102)	1.024
Safeguarding, Review and Quality Assurance	1.113	(0.087)	1.026
Schools	65.705	(65.705)	-
TOTAL Budget 2019/20	135.481	(106.132)	29.349



Consultations on 2019/20 proposals

The following consultations have been arranged in respect of 2019/20 proposals:

Proposal name	8.23 - Collaborative Commissioning
Value (£'000)	200
Consultation Period	October – December 2018
Status of consultation	Under Consultation
Impact/amendments?	TBC



Executive Summary

- In 2018/19 Growth, Planning and Housing was allocated a gross controllable expenditure budget of £320.396m and a gross income budget of £295.397m (net controllable budget £24.999m)
- The projected outturn variance for 2018/19 is to budget
- > The budget envelope for 2019/20 contains pressures of £2.150m
- ➤ The directorate has identified transformation, efficiencies, financing and commercial proposals totalling £3.971m for 2019/20

2019/20 Key Issues

- Continued delivery of Affordable Housing and Major Regeneration schemes such as Ebury Bridge and Church Street
- Establishment of a New Facilities Management service
- Implementation of the service reviews currently taking place within the city's Development Planning function and the delivery of housing services through City West Homes
- Manage the impact of Universal Credit as it is rolled out



Growth, Planning and Housing Budget 2018/19

The key controllable service area budgets for 2018/19 are broken down as follows:

Samica Araa	Income	Expenditure	Net Budget
Service Area	£m	£m	£m
Development Planning	(7.977)	9.829	1.852
Economy	(0.124)	0.829	0.705
Growth, Planning and Housing Directorate	0.036	1.434	1.470
Housing Operations	(256.216)	279.840	23.624
Place Shaping	(0.400)	1.136	0.736
Property Investments and Estates	(21.995)	18.608	(3.388)
WAES	(8.720)	8.720	-
TOTAL Budget 2018/19	(295.397)	320.396	24.999

2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (1)

Information on the key savings initiatives is provided below:

Corporate Property Strategy (£1.500m): This saving will be delivered through income from the Dudley House residential scheme which is due to open in Spring 2019.

Property rationalisation and asset management (£1.420m): Approximately £0.750m will be achieved via additional income from completing rent reviews, lease renewals and general asset management activity within the Council's existing investment portfolio. The remainder is expected to be achieved through further rationalisation of the Corporate portfolio and Business Rate reviews.

Housing GF (£0.200m): Savings will be delivered through ongoing procurement and contract management. This includes the Pan London temporary accommodation procurement, reducing spend on temporary accommodation through acquisition of housing units and other housing contracts.



2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (2)

GPH 5% Vacancy factor (£0.751m): Implementation of a vacancy factor across the Directorate to reflect current staffing levels and timeframes of recruitment.

City West Homes Efficiency Saving (£0.100m): As part of the business transformation investment undertaken by CWH over the last few years efficiencies in their IT provision are expected for those services provided to Housing General Fund departments.

2019/20 Transformation, Efficiencies, Financing and Commercial Proposals (3)

The directorate is therefore proposing a series of initiatives to support balancing the 2019/20 budget. These total £3.971 million.

Reference	Key Initiatives	£m
1.25	Corporate Property Strategy	1.500
1.40	Property rationalisation and asset management	1.420
4.18	Housing GF	0.200
4.19	GPH 5% Vacancy Factor	0.751
4.20	CHW Efficiency saving	0.100
	Total	3.971



Estimated Pressures	£m
Facilities Management Costs	1.250
Developer Income	0.900
TOTAL	2.150

Facilities Management Costs (£1.250m): This pressure is related to the exit of the Amey contract as the Council will have to procure new Facilities Management (FM) packages and put in a place a new FM staffing structure. The pressure is based on high level estimates of the increase in the FM budget linked to market rates for these packages and the cost of creating a new FM team.

Developer Income (£0.900m): This pressure relates to income received from some of the Council's development projects. The income was budgeted to be received on these projects up to 2018/19 in line with the original project timelines, with the income then falling away from 2019/20.

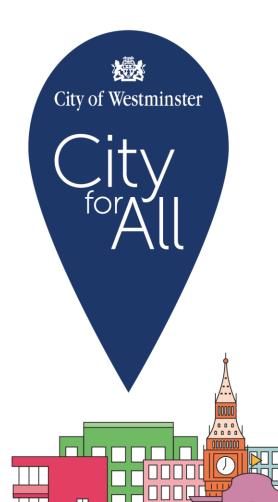
Growth, Planning and Housing Budget 2019/20

The key controllable service area budgets for 2019/20 are broken down as follows:

Samina Avan	Income	Expenditure	Net Budget
Service Area	£m	£m	£m
Development Planning	(7.977)	9.829	1.852
Economy	(0.124)	0.829	0.705
Growth, Planning and Housing Directorate	0.036	0.583	0.619
Housing Operations	(256.316)	279.740	23.424
Place Shaping	(0.400)	1.136	0.736
Property Investments and Estates	(23.899)	19.741	(4.158)
Westminster Adult Education Services (WAES)	(8.720)	8.720	-
TOTAL Budget 2019/20	(297.400)	320.578	23.178



There are no public consultations planned on any 2019/20 proposals



THEATRE

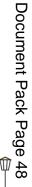
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Growth, Planning and Housing –

Jousing Revenue Account (112.5)

Barbara Brownlee, Executive Director

- > The HRA is a ringfenced account under statute
- We model the HRA over 30 years to see how cyclical works, regeneration plans and changes in government legislation such as rent levels affect capex, borrowing and reserves
- The current model shows that the plan is affordable, minimum reserves are maintained at circa £11m
- The latest forecast outturn in 2018/19 is in line with budget. This represents a contribution to HRA reserves of £6.960m.
- The revenue budget for 2019/20 includes agreed savings by City West Homes of £0.950m



Housing Revenue Account Budget 2018/19

The key budget lines for 2018/19 are broken down as follows:

	Net Budget
	£m
Dwelling rent	(74.464)
Service & Facilities Charges	(19.900)
Other income	(20.269)
Housing management costs	54.171
Repairs & Maintenance	18.300
Capital charges	35.167
Net contribution before Capital financing 2018/19	(6.996)

Budget and Performance Task Group



2019/20 Key points of note

- Continuation of the 1% rent reduction (2019/20 is the final year). Combined with other changes in mix through units bought/sold and regeneration impact, rent from dwellings will fall by £0.760m
- The CityWest Homes (CWH) transformation programme comes to an end with the £0.5m of budget included for 18/19 now reduced.
- Ongoing savings of £0.95m are being delivered by CWH to benefit the HRA through reductions to the management fee of £0.25m, £0.5m on responsive repairs and £0.2m of transformation savings.
- An ongoing revenue budget of £0.5m has been established to capture the revenue costs associated with the HRA regeneration schemes.
- Inflation of £246k has also been added to account for anticipated uplift in the management fee, with a further £590k of other inflationary increases.
- Service review into the delivery of Housing Services through City West Homes is currently being undertaken but no assumptions around financial impacts for 19/20 have been included.

Housing Revenue Account Budget 2019/20

The key budget lines for 2019/20 are broken down as follows:

	Net Budget
	£m
Dwelling rent	(73.700)
Service & Facilities Charges	(19.900)
Other income	(20.269)
Housing management costs	53.967
Repairs & Maintenance	18.390
Capital charges	35.092
Net contribution before Capital financing 2019/20	(6.420)



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Schedule of Full Equalities Impact Assessments (EIAs) for 2019/20 Budget Proposals

The schedule below sets out which budget proposals are deemed to require a full EIA to be produced. The associated EIA is then attached to this document for review. All other proposals have been assessed and deemed not to require a full EIA.

A lever arch file with assessments for all budget proposals will be available for review at the relevant scrutiny meetings. Given the volume of pages this would entail, only those assessed to require a full EIA are attached herewith.

Reference Number	EIA Description	Directorate	Saving 2019/20 £000	Review Date
3.20	Review of contracts	Adult Services	250	26 Sep
8.23	Collaborative Commissioning	Children's Services	200	26 Sep
6.13	PPL Fee review and additional income	City Management & Communities	900	4 Oct
7.19	Libraries further service transformations	City Management & Communities	200	4 Oct



EQUALITY IMPACT ASSESSMENT TEMPLATE

PLEASE ENSURE YOU READ THE GUIDANCE NOTES BEFORE COMPLETING THIS TEMPLATE

Completing an EIA is the simplest way to demonstrate that the Council has considered the equality impacts of its decisions and it reduces the risk of legal challenge. EIAs should be carried out at the earliest stages of policy development or a service review, and then updated as the policy or review develops. EIAs must be undertaken when it is possible for the findings to inform the final decision.

SECTION 1:

Title	3.20 – Review of Contracts
What are you analysing?What is the policy/project/activity/strategy looking to achieve?	The following analysis is based on savings proposals that form part of the broader "Adult Social Care Commissioning Programme".
 Who is it intended to benefit? Are any specific groups targeted by this decision? 	This proposals is associated with commissioned longer term care and support services and therefore were brought together into one overarching programme.
 What results are intended? 	The core aim of the programme is to deliver improved processes, better outcomes that maximise independence, more choice and personalised services.
	This supports Adult Social Care's statutory duties under the Care Act 2014, whereby ASC is required to meet eligible needs under the national eligibility criteria.
	The underpinning business case for this work is based on the aim that we can continue to improve the quality of life that customers with eligible needs have and make a moderate level of continued savings by taking this approach.
	The programme incorporates the following projects and work streams. The initial position on EIA considerations is set out for each, however this is a preliminary assessment and there is a need for further analysis to manage equality in provisions with the constraints of the budget pressures to minimise risks. Where applicable proposals will have a final Impact Assessment, with input from residents, service users, and carers, undertaken prior to mobilisation in order to eliminate the potential for unlawful discrimination.
	MTP Ref. Summary
	3.20 Review of Contracts

	Strategic review of contracts across Adult Social Care to identify opportunities as part of the recommissioning cycle to deliver savings, whilst ensuring that providers are delivering effective, efficient services that deliver good outcomes.
	The review will be finalised in March 2019 and will be making recommendations around streamlining of contracts to deliver efficiencies and opportunities over the next financial year where there maybe potential opportunities to merge contracts that will result in lower costs.
	This will form part of the BAU commissioning processes and governance structures.
Details of the lead person completing the	(i) Full Name: Chris Greenway
screening/EIA	(ii) Position: Director of Integrated Commissioning
	(iii) Unit: Adult Social Care
	(iii) Contact Details: cgreenway@westminster.gov.uk
Date sent to Equalities@westminster.gov.uk	
Version number and date of update	V04 16-SEP-18
Vou will need to undate your FIA as you may	a through the decision making process. Decord the version

You will need to update your EIA as you move through the decision-making process. Record the version number here and the date you updated the EIA. Keep all versions so you have evidence that you have considered equality throughout the process. However <u>only</u> the most updated version will be saved in the Equalities SharePoint folder.

SECTION 2: Do you need to complete a full Equality Impact Assessment (EIA)?

Not all proposals will require a full EIA, the assessment of impacts should be proportionate to the nature of the project/policy in question and its likely impact. To decide on the level of detail of the assessment required consider the potential impact on persons with protected characteristics.

2.1	Please provide an overview of who uses/will use your service or facility and identify who are likely to be impacted by the proposal
	 If you do not formally collect data about a particular group then use the results of local surveys or consultations, census data, national trends or anecdotal evidence (indicate where this is the case). Please attempt to complete all boxes.
	 Consider whether there is a need to consult stakeholders and the public, including members of protected groups, in order to gather information on potential impacts of the proposal

These proposals may impact individuals who currently access Adult Social Care. Further analysis and monitoring will be required to understand the extent of the impact of each proposal as the project is scoped. A final EIA will be completed in March 2019 as part of the Project, based on any recommendations that may have impacts on individuals.

At this stage it is not known what this impact will be and what particular contracts this may relate to as this will be part of the recommendations. Monitoring will continue throughout the lifecycle of the project.

It should be noted that access to services is determined by national guidance under the Care Act 2014. None of these proposals will change who is eligible for services from Adult Social Care.

The following is based on all people who have an adult social care package at 31 March 2018

How many people use the service currently? What is this as a % of Westminster's population?	the populat	ion ne 2016 JSN		vices represent	_
Gender	Gender	Numbers	%	WCC Population	%
	Female	2,794	55.16%	116,721	48.28%
	Male	2,257	44.56%	125,062	51.72%
	Unknown	14	0.28%	-	
	TOTAL	5,065	100%	241,783	100.00%
Race	Social Care is 44.56% vs As we do no reassignmen engagemen monitoring)	packages, w a population of currently on ton any of t (as part of will be und	there the nu on of 51.72% collect data our social s additional I ertaken to e	akdown of peo imber of men v 6. on gender ide urveys, researd EIA developme ensure there is otected charac	with a packag ntity/ ch and nt and ongoi no
	Ethnicity		WCC	Percentage	
	White		2,838	56.03%	
	Asian / Asi / Chinese	an British	343	6.77%	
	Black / Afr	ican /	788	15.56%	

	Mixed / Multiple	138	2.72	
	Ethnic Groups			
	Other Ethnic Groups	667	13.17%]
	Refused/not	291	5.75%]
	recorded			
	Total	5,065	100%]
Disability	The percentage of BME' 31% with the BME popul population (based on the noted that there is 5.75% have Ethnicity recorded. Support Reason Primary Support reaso Physical support Sensory support Learning Disability Support Support with Memory Social Support Not recorded	s with an Ad lation makin e 2011 Censo % of people v	ult Social Cag up 38% or us). However with a package with a packag	vcc 2,643 63 442 1,625 146 124 22
	Adult Social Care has sta and is required to meet framework and criteria.	•	s under the	
Sexual orientation	It is not possible to know City of Westminster or in exists on this issue. In th estimated that between identify as lesbian, gay of were between 9,064 and of Westminster seven years	ndeed in the ne absence of five and ten or bisexual. T d 18,128 LGE ears ago, bas	UK as no bath of this data, in percent of his would many of the BT+ people I	aseline data it is generally the population nean that there iving in the City
Age				
	Age band		V	vcc
	Age 18-64			2,282
	Age 65-74			663
	Age 75-84			952
	Age 85 and over			1,168
	Total			5,065

		There is a disp Social Care pa population. Th greater needs	ckages of care his can be attrib	compared outed to old	with the gene	ral
	Religion or belief	Religion	WCC Total	Percent	Greater	%
		Christian	97,300	40.9	London 4,057,000	47.0
		Buddhist	2,600	1.1	99,100	1.0
		Hindu	5,800	2.4	446,000	5.0
		Jewish	4,700	2.0	178,300	2.0
1		Muslim	52,500	22.0	1,246,300	14.0
1		Sikh			127,400	2.0
		Other religion	5,100	2.1	189,000	2.0
		No religion	70,200	29.5	2,328,700	27.0
		Total	238,100	100	8,671,700	100
2.2 Are there any		Muslim as ber			2 3. 2000	
groups with protected characteristic that are overrepresented in the monitoring information relative to their size of the population? If so, this could indicate that the proposal may have a disproportionate impact on this group even if it is a universal service.	There is a disproportion as compared with the good be attributed to older proposed in the second strength of the s	general population beople having grend dependent of the gauge the important characteristics, and updated/moni	n, which is con ater needs for apact of this wo nd will be inclu	sistent with care and su ork on Olde ded in proj	n national trenuport and aligon r People, and ect-specific Eq	any other
2.3 Are there any	Initial demographics fo	r Westminster ind	dicate that the	percentage	of BME's wit	h an Adult

groups with
protected
characteristics
that are

Initial demographics for Westminster indicate that the percentage of BME's with an Adult
Social Care package is 31% with the BME population making up 38% of the overall
population (based on the 2011 Census). However it should be noted that there is 5.75% of
people with a package who do not have Ethnicity recorded.

underrepresented

in the monitoring

A detailed analysis will be performed when recommendations are made to fully understand what, if any, impacts this work will have on BMEs or any other group impacted by this work.

information	This analysis will be included in a project-specific EIA and will be monitored/updated							
relative to their	throughout the services' lifecycles.							
size of the								
population? If so,								
this could indicate								
that the service								
may not be								
accessible to all								
groups or there								
may be some form	n							
of direct or								
indirect								
discrimination								
occurring.	Deserthe president molicular present	طة منتمط الممت	a makambial ka alia		insurant ou			
2.4	Does the project, policy or prop							
	people with a protected charac	teristic? If so	, is the impact po	ositive or negativ	e?			
			T					
		None	Positive	Negative	Not sure			
	Men or women							
	People of a particular race							
	or ethnicity (including							
	refugees, asylum seekers,							
	migrants and gypsies and							
	travellers)							
	Disabled ¹ people (consider			\boxtimes				
	different types of physical,	_	_	_				
	learning or mental							
	disabilities)							
	People of particular sexual	\square	П					
	orientation/s							
	People in particular age			\square				
	groups (consider in							
	particular children, under							
	21s and over 65s)							
	People who are intending to	\square						
	undergo, are undergoing or							
	have undergone a process							
	or part of a process of							
	gender reassignment							
	Impact due to pregnancy/							
	maternity	<u> </u>						
	People of particular faiths							
	and beliefs							
	People on low incomes							
					_			
	This is a preliminary assessment	, turther anal	ysis will be requi	red when the rec	ommendations			
	are made from the reviews.							

¹ Disability discrimination is different from other types of discrimination since it includes the duty to make reasonable adjustments.

An updated EIA will be produced based on the recommendations of the review that will document any impacts and mitigation in further details.
Impact Assessment, with input from residents, service users, and carers will be undertaken prior to mobilisation of any recommendations in order to eliminate the potential for unlawful discrimination.
If any of the answers to the questions above is, "negative" or "unclear" you will need to undertake a detailed impact assessment.

2.5	Based on your responses, should a full, detailed EIA be carried out on the project, policy or proposal
	Yes No
2.6	Provide brief reasons on how have you come to this decision?
	 Adult Social Care has statutory duties under the Care Act 2014 and is required to meet eligible needs under the national framework and criteria. The proposals do not impact on individual's eligibility for services and are designed to improved processes, provide more choice and personalised services that provide better outcomes that maximise independence. The need to ensure that the actions that result from these proposals do not disproportionally impact users within any protected characteristics. Central to these proposals is working with the wider care and support market to ensure we maximise value for money while providing services that deliver better outcomes. As each of the projects preliminarily covered in this EIA progresses, EIAs will then be coproduced with residents, service users and carers.

SECTION 3: ASSESSING THE IMPACT

In order to be able to identify ways to mitigate any potential impact it is essential that we know what those potential impacts might be. Using the evidence gathered in section 2, explain what the potential impact of your proposal might be on the groups you have identified. You may wish to further supplement the evidence you have gathered using the table below in order to properly consider the impact.

			Positive im	pact?	Negative impact? If	No specific	If the impact is negative how can it be mitigated?	What , if any, are the cumulative effects of this decision when viewed in the	
Protected	Group	Eliminate	Advance equality	Good relations	so, please specify the nature and extent of that impact	impact	Please specify any mitigation measures and how and when they will be implemented	context of other Council decisions and their equality impacts	
Canadan	Men					✓			
Gender	Women					✓			
	White					✓			
	Mixed/Multiple ethnic groups					✓			
	Asian/Asian British					✓			
Race	Black/African/Caribbean/ Black British					✓			
	Gypsies / travellers					✓			
	Other ethnic group					✓			
	Physical				✓		Further work is required		
	Sensory				✓		to gauge the impact of this work on disability		
Disability	Learning Difficulties				✓		An updated EIA will be produced based on the		
	Learning Disabilities				✓				
	Mental Health				✓		recommendations of the review that will document		

			•	
			any impacts and mitigation	
			in further details.	

							Adult Social Care	– Review of Contracts (3
		F	Positive imp	act?		No specific	What will the impact be? If	What are the cumulative of effects
Protected G	roup	Eliminate discrimination	Advance equality	Good relations	Negative impact?	impact	the impact is negative how can it be mitigated? (action)	- Review of Contracts (3 What are the cumulative of effects
Sexual Orientation	Lesbian, gay men, bisexual					~		
Age	Older people (50+)				√		Further work is required to gauge the impact of this work on older people. An updated EIA will be produced based on the recommendations of the review that will document any impacts and mitigation in further details	
	Younger people (16 - 25)					✓		
Gender Reass	ignment					✓		
Impact due to	pregnancy/maternity					✓		
Groups with p	particular faiths and beliefs					✓		
People on lov	<i>i</i> incomes					✓		

SECTION 4: ACTION PLAN

4.1 Complete the action plan if you need to reduce or remove the negative impacts you have identified, take steps to foster good relations or fill data gaps.

Please include the action required by your team/unit, groups affected, the intended outcome of your action, resources needed, a lead person responsible for undertaking the action (inc. their department and contact details), the completion date for the action, and the relevant RAG rating: R(ed) – action not initiated, A(mber) – action initiated and in progress, G(reen) – action complete.

NB. Add any additional rows, if required.

Action Required	Equality Groups Targeted	Intended outcome	Resources Needed	Name of Lead, Unit & Contact Details	Completion Date (DD/MM/YY)	RAG
Produce an updated EIA as part of the review project based on the recommendations.	All	A better understanding of potential impacts, which can then be managed to ensure that no protected group is unfairly discriminated against.	To be confirmed	Paul Rackham, Head of Commissioning	31-MAR-18	Amber
Enter additional rows if required						D

THIS SECTION TO BE COMPLETED BY THE RELEVANT SERVICE MANAGER
SIGNATURE:
FULL NAME:
UNIT:
EMAIL & TELEPHONE EXT:
DATE (DD/MM/YYYY):

WHAT NEXT?

It is the responsibility of the service to complete an EIA to the required standard and the quality and completeness of EIAs will be monitored by EMT.

All EIAs for proposed changes to levels of service arising from budget proposals must be completed by (insert date).

All completed EIAs should be sent to **Equalities@westminster.gov.uk**



EQUALITY IMPACT ASSESSMENT TEMPLATE

PLEASE ENSURE YOU READ THE GUIDANCE NOTES BEFORE COMPLETING THIS TEMPLATE

Completing an EIA is the simplest way to demonstrate that the Council has considered the equality impacts of its decisions and it reduces the risk of legal challenge. EIAs should be carried out at the earliest stages of policy development or a service review, and then updated as the policy or review develops. EIAs must be undertaken when it is possible for the findings to inform the final decision.

SECTION 1:

Title	8.23 – Collaborative Commissioning
 What are you analysing? What is the policy/project/activity/strategy looking to achieve? Who is it intended to benefit? Are any specific groups targeted by this decision? What results are intended? 	Collaborative Commissioning - This work is focused on two key areas. The first is the Emotional Wellbeing and Mental Health and CAMHS offer to schools, and is seeking to work with schools on the development of a whole school model of mental health and wellbeing support for children and young people. By collaborating with schools through a whole school, shared commissioning model the expectation is that value for money will be achieved and that provision will be made more accessible. In addition, adopting a strategic approach to shared commissioning and delivery will help to improve the consistency of the mental health and wellbeing offer available to children and young people. It is expected that school age children accessing tier 1 and 2 emotional wellbeing and mental health services will benefit from these changes. The second area will look at addressing contractual inefficiencies from existing related contracts. This includes a block contract arrangements and the deployment of seconded posts into Council teams. This will not adversely impact on front line delivery and will be delivered through contractual efficiencies. This EIA is draft and will be updated following consultation with schools in December 2018.
Details of the lead person completing the screening/EIA	(ii) Full Name: Annabel Saunders (ii) Position: Assistant Director of Commissioning
	(iii) Unit: Children's Services (iii) Contact Details: Annabel.Saunders@rbkc.gov.uk

Date sent to Equalities@westminster.gov.uk	04/09/2018
Version number and date of update	3 – 02/09/2018

You will need to update your EIA as you move through the decision-making process. Record the version number here and the date you updated the EIA. Keep all versions so you have evidence that you have considered equality throughout the process. However <u>only</u> the most updated version will be saved in the Equalities SharePoint folder.

SECTION 2: Do you need to complete a full Equality Impact Assessment (EIA)?

Not all proposals will require a full EIA, the assessment of impacts should be proportionate to the nature of the project/policy in question and its likely impact. To decide on the level of detail of the assessment required consider the potential impact on persons with protected characteristics.

2.1	 Please provide an overview of who uses/will use your service or facility and identify who are likely to be impacted by the proposal If you do not formally collect data about a particular group then use the results of local surveys or consultations, census data, national trends or anecdotal evidence (indicate where this is the case). Please attempt to complete all boxes. Consider whether there is a need to consult stakeholders and the public, including members of protected groups, in order to gather information on potential impacts of the proposal 			
	How many people use the service currently? What is this as a % of Westminster's population? Gender	4,466 aged 0 to 18 years are estimated to have a mental health condition, this represent 19% of the overall population. Of these c. 37% will require interventions at tiers 2 and 3 and 60% will be met via universal settings (such as primary care, school nursing, health visiting and schools). ONS 2016 49% female, 51% male		
	Race	Based on 2011 Census total population, the main ethnic group in Westminster was White: British which make up 35% of the City population. This lower than the London proportion of 45%. 38% of Westminster residents are from non-white ethnic groups. The majority of residents were born outside of the UK (53%). The 3 main places outside of the UK where residents were born are: • EU countries (14%) • Middle East (7%) • North America (4%) Other than English (which is spoken by 69% of the Westminster population aged 3 and over), the other main languages are: • Arabic • French • Spanish • Italian		

	Disability Sexual orientation	 Portuguese Across Westminster households, 64% have English as a main language used by all residents aged 16 plus. 22% have no people in the household who have English as a first language (Census, 2011). No information gathered in the 2011 Census No information gathered in the 2011 Census 0 to 4 years inclusive 		as .
	Age	5 to 10 years inclusive 11 to 15 years inclusive 16 to 18 inclusive	16,467 35% 11,173 24% 6,785 14%	
2.2 Are there any groups with protected characteristic that are overrepresented in the monitoring information relative to their size of the population? If so, this could indicate that the proposal may have a disproportionate impact	children and young people	45% of residents specified the (Census, 2011) Islam was the 2 nd highest relig Westminster residents specifications (Census, 2011) 20% of residents have no relignated to the services in Children's Services, it aged 0-25. Sent a disability, this group will be serviced to the services of the services of the services in Children's Services, it aged 0-25.	ion recorded. 18% of ed their religion as gion specified.	1
on this group even if it is a universal service. 2.3 Are there any groups with protected characteristics that are underrepresented in the monitoring information relative to their size of the population? If so, this could indicate that the service may not be accessible to all groups or there may be some form	If yes, provide details. As this proposal is aimed a people aged 26 and over.	it services in Children's Services, i	t will under-represent	

	rect or indirect imination occurring.				
2.4	Does the project, policy or propose protected characteristic? If so, is the			ortionately impact	on people with a
	protected characteristic. If 30, 13 ti	ic impact posi	inve or negative.		
		None	Positive	Negative	Not sure
	Men or women	\boxtimes			
	People of a particular race or	\boxtimes			
	ethnicity (including refugees,				
	asylum seekers, migrants and				
	gypsies and travellers)				
	Disabled ² people (consider different types of physical,				
	learning or mental disabilities)				
	People of particular sexual	\square			
	orientation/s				
	People in particular age groups				
	(consider in particular children,				
	under 21s and over 65s)	<u> </u>			
	People who are intending to				
	undergo, are undergoing or have undergone a process or				
	part of a process of gender				
	reassignment				
	Impact due to pregnancy/	\boxtimes			
	maternity				
	People of particular faiths and	\boxtimes			
	beliefs				
	People on low incomes	\boxtimes			
	If any of the answers to the quest	ions above is, '	'negative" or "und	clear" you will nee	d to undertake a
	detailed impact assessment.				
2.5	Based on your responses, should	d a full. detaile	d EIA be carried o	out on the project	policy or proposal
	Dassa on your responses, should	a ranj detane	- Line Carried C		proposal
	Yes No .				
2.6	Provide brief reasons on how ha	ve you come t	o this decision?		

 $^{^{2}}$ Disability discrimination is different from other types of discrimination since it includes the duty to make reasonable adjustments.

The proposals are subject to further engagement and consultation. Once these have been concluded in December 2018 there will be greater clarity about the potential impact or benefit from the related transformation work with schools. Prior to this there is some uncertainty around the impacts that it may have on the people with the protected characteristics which is marked as "unclear". Following consultation and further development of the corresponding action plans this will either be re-assessed or a full EIA will be carried out.

SECTION 3: ASSESSING THE IMPACT

In order to be able to identify ways to mitigate any potential impact it is essential that we know what those potential impacts might be. Using the evidence gathered in section 2, explain what the potential impact of your proposal might be on the groups you have identified. You may wish to further supplement the evidence you have gathered using the table below in order to properly consider the impact.

			Positive im	pact?	Negative impact? If	No specific impact	If the impact is negative how can it be mitigated?	What , if any, are the cumulative effects of this decision when viewed in
Protected Group		Eliminate discrimination	Advance equality	Good relations	so, please specify the nature and extent of that impact	Шрасс	Please specify any mitigation measures and how and when they will be implemented	the context of other Council decisions and their equality impacts
Gender	Men					Х		
Gender	Women					Х		
	White					Х		
	Mixed/Multiple ethnic groups					Х		
	Asian/Asian British					Х		
Race	Black/African/Caribbean/ Black British					Х		
	Gypsies / travellers					Х		
	Other ethnic group					Х		
	Physical					Х		
	Sensory					Х		
Disability	Learning Difficulties					Х		
	Learning Disabilities					Х		
	Mental Health	TBD	TBD	TBD	TBD		The proposal will address early intervention in the	

ocumen
nt Pack
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 Children's Services – Collaborative Commissioning (8.23)											
						MH and wellbeing offer to					
						children and young people					

Document Pack Page 74

						Children	n's Services – Collaborative Co	ommissioning (8.23)
		F	Positive imp	act?		No specific	What will the impact be? If the impact is negative how	What are the cumulative of effects
Protected Group		Eliminate discrimination	Advance equality	Good relations	Negative impact?	impact	can it be mitigated? (action)	
Sexual Orientation	Lesbian, gay men, bisexual					х		
	Older people (50+)					Х		
Age	Younger people (16 - 25)	TBD	TBD	TBD	TBD	TBD	Improved services and more effective referrals through better partnership working and reducing demand for statutory interventions.	
Gender Reass	ignment					Х		
Impact due to pregnancy/maternity						Х		
Groups with particular faiths and beliefs						Х		
People on low	v incomes					Х		

SECTION 4: ACTION PLAN

Complete the action plan if you need to reduce or remove the negative impacts you have identified, take steps to foster good relations or fill data gaps. 4.1

Children's Services – Collaborative Commissioning (8.23) Pour action, resources needed, a lead person responsible for tion, and the relevant RAG rating: R(ed) – action not initiated, Please include the action required by your team/unit, groups affected, the intended outcome of your action, resources needed, a lead person responsible for undertaking the action (inc. their department and contact details), the completion date for the action, and the relevant RAG rating: R(ed) – action not initiated, A(mber) – action initiated and in progress, G(reen) – action complete.

NB. Add any additional rows, if required.

Action Required	Equality Groups Targeted	Intended outcome	Resources Needed	Name of Lead, Unit & Contact Details	Completion Date (DD/MM/YY)	RAG
TBD						
TBD						
Enter additional rows if required						

TI	IIC.	CF	TIC	ANI T	\cap DE	COM	IDI ETED	DVTHE	DELEVAN	IT CEDVICE	MANAGER
		3 F.U		лν г	U BE	T T T T T	12161617		RELEVAN	IISERVICE	IVIAIVALTER

SIGNATURE:

FULL NAME: Annabel Saunders

UNIT: Children's Services

EMAIL & TELEPHONE EXT: Annabel.Saunders@rbkc.gov.uk

DATE (DD/MM/YYYY): 16/07/2018

WHAT NEXT?

It is the responsibility of the service to complete an EIA to the required standard and the quality and completeness of EIAs will be monitored by EMT.

All EIAs for proposed changes to levels of service arising from budget proposals must be completed by (insert date).

All completed EIAs should be sent to **Equalities@westminster.gov.uk**



EQUALITY IMPACT ASSESSMENT TEMPLATE

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Completing an EIA is the simplest way to demonstrate that the Council has considered the equality impacts of its decisions and it reduces the risk of legal challenge. EIAs should be carried out at the earliest stages of policy development or a service review, and then updated as the policy or review develops. EIAs must be undertaken when it is possible for the findings to inform the final decision.

SECTION 1:

Title	6.13 – PPL Fee Review Additional Income
 What is the policy/project/activity/strategy looking to achieve? Who is it intended to benefit? Are any specific groups targeted by this decision? What results are intended? 	The Licensing Committee dated 4 th July 2018 approved the process to undertake statutory consultation on a revised set of fees and charges for street trading on a pitch in Westminster's markets. The proposed fees and charges will enable the Council to introduce a charging structure to recover costs associated with licensed street trading as set out in section 22 of the City of Westminster Act 1999 (The Act). The last full fee review was undertaken in 2006. An extensive consultation amongst street traders and other stakeholders, aligned to a wider market strategy consultation, commenced on 6 th August and will continue until the 29 th October. The consultation includes a number of options for cost recovery. Recommendations will be brought to the next Full Licensing Committee on 28 th November. Cost recovery will mean that the council does not operate at a deficit across this function.
Details of the lead person completing the screening/EIA	(iii) Full Name: Annette Acik (ii) Position: Head of Licensing
	(iii) Unit: Public Protection and Licensing(iii) Contact Details: aacik@westminster.gov.uk

Date sent to Equalities@westminster.gov.uk	
Version number and date of update	Version 2 date 10.08.18

You will need to update your EIA as you move through the decision-making process. Record the version number here and the date you updated the EIA. Keep all versions so you have evidence that you have considered equality throughout the process. However <u>only</u> the most updated version will be saved in the Equalities SharePoint folder.

SECTION 2: Do you need to complete a full Equality Impact Assessment (EIA)?

Not all proposals will require a full EIA, the assessment of impacts should be proportionate to the nature of the project/policy in question and its likely impact. To decide on the level of detail of the assessment required consider the potential impact on persons with protected characteristics.

2.1	 Please provide an overview of who uses/will use your service or facility and identify who are likely to be impacted by the proposal If you do not formally collect data about a particular group then use the results of local surveys or consultations, census data, national trends or anecdotal evidence (indicate where this is the case). Please attempt to complete all boxes. Consider whether there is a need to consult stakeholders and the public, including members of protected groups, in order to gather information on potential impacts of the proposal 							
	How many people use the service currently? What is this as a % of Westminster's population? Gender Race Disability Sexual orientation Age Religion or belief	We do not collect data on who uses the service.						
2.2 Are there any groups with protected characteristic that are overrepresented in the monitoring information relative to their size of the population? If so, this could indicate that the proposal may have a disproportionate impact on this group even if it is a universal service.	If yes, provide details. Unknown							

	re there any groups protected	If yes, provid	de details.			
haracteristics that are		Unknown				
	rrepresented in the	Onknown				
	toring information					
	ive to their size of					
	opulation? If so, this					
	indicate that the					
vio	ce may not be					
	ssible to all groups or					
ere	may be some form					
dir	ect or indirect					
cri	imination occurring.					
	Does the project, police protected characterist				ortionately impact	on people wi
						_
			None	Positive	Negative	Not sure
	Men or women		\boxtimes			
	People of a particula		\boxtimes			
	ethnicity (including re	•				
	asylum seekers, migr					
	gypsies and travellers					
	Disabled ³ people (co		\boxtimes			
	different types of phy	· I				
	learning or mental di					
	People of particular s	sexual	\boxtimes			
	orientation/s					
	People in particular a		\boxtimes			
	(consider in particula					
	under 21s and over 6					
	People who are inter	•				
	undergo, are undergo	_				
	have undergone a pr					
	part of a process of a	gender				
	reassignment	,				
	Impact due to pregna	ancy/				
	maternity	initha				
		aiths and				
						N7
	People on low incom	es	\Box			
	People of particular f beliefs People on low incom					

 $^{^{3}}$ Disability discrimination is different from other types of discrimination since it includes the duty to make reasonable adjustments.

2.5	Based on your responses, should a full, detailed EIA be carried out on the project, policy or proposal
	Yes No 🗌
2.6	Provide brief reasons on how have you come to this decision?
	The proposals set out a number of options for market fees and charges, based on principles of fairness, cost recovery, support for local enterprise and sustainability and transparency. The options also include consideration for start-up businesses, individual concessions based on affordability, a tapered approach over two years, and concessions for WCC residents. These options form part of the consultation process, which encourages traders and stakeholders to comment on their most preferred two options and give comment on other discretionary services that they would like to see provided. Consultation is being undertaken through on line survey, workshops, focus groups, drop in sessions and walkabouts. Responses received by the completion of the consultation on 29 th October will be considered and outcomes/ proposals recommended to Full Licensing Committee in November. A further EIA will be required once the consultation has been completed.

SECTION 3: ASSESSING THE IMPACT

In order to be able to identify ways to mitigate any potential impact it is essential that we know what those potential impacts might be. Using the evidence gathered in section 2, explain what the potential impact of your proposal might be on the groups you have identified. You may wish to further supplement the evidence you have gathered using the table below in order to properly consider the impact.

Protected Group			Positive im	pact?	Negative impact? If	No specific	If the impact is negative how can it be mitigated? Please specify any mitigation measures and how and when they will be implemented	What , if any, are the cumulative effects of this decision when viewed in the context of other Council decisions and their equality impacts
		Eliminate discrimination	Advance equality	Good relations	so, please specify the nature and extent of that impact	impact		
Gender	Men					х		
Gender	Women					х		
	White					х		
	Mixed/Multiple ethnic groups					х		
	Asian/Asian British					х		
Race	Black/African/Caribbean/ Black British					х		
	Gypsies / travellers					х		
	Other ethnic group					х		
	Physical					х		
	Sensory					х		
Disability	Learning Difficulties					х		
	Learning Disabilities					х		
	Mental Health					х		

CMC – PPL Fee Review and Additional Income (6.13)

			CIVIC 11 ET CC REVIEW and Additional Information (
		F	Positive impact?			No specific	What will the impact be? If the impact is negative how	What are the cumulative of effects		
Protected Group		Eliminate discrimination	Advance equality	Good relations	Negative impact?	impact	can it be mitigated? (action)			
Sexual Orientation	Lesbian, gay men, bisexual					х				
Ago	Older people (50+)					х				
Age	Younger people (16 - 25)					х				
Gender Reass	ignment					х				
Impact due to	pregnancy/maternity					х				
Groups with p	particular faiths and beliefs					х				
People on low	v incomes				х		Mitigated via concessionary approaches but dependant on the outcome of consultation with those impacted and stakeholders, when further actions required will be considered.			

SECTION 4: ACTION PLAN

4.1 Complete the action plan if you need to reduce or remove the negative impacts you have identified, take steps to foster good relations or fill data gaps.

Please include the action required by your team/unit, groups affected, the intended outcome of your action, resources needed, a lead person responsible for undertaking the action (inc. their department and contact details), the completion date for the action, and the relevant RAG rating: R(ed) – action not initiated, A(mber) – action initiated and in progress, G(reen) – action complete.

NB. Add any additional rows, if required.

Action Required	Equality Groups Targeted	Intended outcome	Resources Needed	Name of Lead, Unit & Contact Details	Completion Date (DD/MM/YY)	RAG
Enter additional rows if required						

THIS SECTION TO BE COMPLETED BY THE RELEVANT SERVICE MANAGER	
SIGNATURE:	
FULL NAME:	
UNIT:	
EMAIL & TELEPHONE EXT:	
DATE (DD/MM/YYYY):	

WHAT NEXT?

It is the responsibility of the service to complete an EIA to the required standard and the quality and completeness of EIAs will be monitored by EMT.

All EIAs for proposed changes to levels of service arising from budget proposals must be completed by (insert date).

All completed EIAs should be sent to **Equalities@westminster.gov.uk**



EQUALITY IMPACT ASSESSMENT TEMPLATE

PLEASE ENSURE YOU READ THE GUIDANCE NOTES BEFORE COMPLETING THIS TEMPLATE

Completing an EIA is the simplest way to demonstrate that the Council has considered the equality impacts of its decisions and it reduces the risk of legal challenge. EIAs should be carried out at the earliest stages of policy development or a service review, and then updated as the policy or review develops. EIAs must be undertaken when it is possible for the findings to inform the final decision.

SECTION 1:

Title	7.19 – Libraries further service transformations
 What is the policy/project/activity/strategy looking to achieve? Who is it intended to benefit? Are any specific groups targeted by this decision? What results are intended? 	 Introduction of Smart Open at 3-5 sites and streamlining of self-service offer, with reduction of employee costs The initiative will potentially benefit all current and future users by: Improve our self-service offer by providing an increase opportunity for use of our library service at alternative times. Improve performance of self-service technology, reliability and the customer experience. Increased potential for extending library opening hours
Details of the lead person completing the screening/EIA	(iv) Full Name: Mike Clarke (ii) Position: Director, Libraries & Registrars Service
	(iii) Unit: City Management (iii) Contact Details: 020 7641 2199

Date sent to
Equalities@westminster.gov.uk

Version number and date of update

You will need to update your EIA as you move through the decision-making process. Record the version

You will need to update your EIA as you move through the decision-making process. Record the version number here and the date you updated the EIA. Keep all versions so you have evidence that you have considered equality throughout the process. However <u>only</u> the most updated version will be saved in the Equalities SharePoint folder.

SECTION 2: Do you need to complete a full Equality Impact Assessment (EIA)?

Not all proposals will require a full EIA, the assessment of impacts should be proportionate to the nature of the project/policy in question and its likely impact. To decide on the level of detail of the assessment required consider the potential impact on persons with protected characteristics.

2.1	identify who are likel If you do not journesselfs of local anecdotal eviduate all blue complete all blue including men	results of local surveys or consultations, census data, national trends or anecdotal evidence (indicate where this is the case). Please attempt to complete all boxes.						
	How many people use the service currently? What is this as a % of Westminster's population?	WCC Visits 2017/18: 1973062 WCC Active Members: 57990 WCC population: 226841 (Based year estimates*) The visits are the number of custome through the door. It includes residents residents. The active members are, members where their library card at least once within Female: 24375 Male: 19256	rs that come s and non- no have used					
	Race	No Reply: 2241 Ethnicity	No of Members					
		Arab Moroccan Arab/Arab British Asian: Bangladeshi Asian: Indian Asian: Other Asian Asian: Pakistani Black: African Black: Caribbean Black: Other Black Chinese Filipino Mixed: Asian African Indian	14 1121 622 638 963 222 1489 499 247 1922 20					
		Mixed : White and BC Mixed :Other mixed Mixed :White and Asian Mixed :White and BA	132 249 220 208					

	No reply		2374
	Other Ethr	nic Group	833
	Other Whi		1864
	Somalian		13
	Undefined		1366
	Unknown		3:
	White: Eas	st European	1010
	White: En		5219
	White: Gy	psy, Romany, Iri	sh
	Traveller		30
	White: Oth	ner British	849
	White: Oth	ner European	4.
	White: We	estern European	1674
	White: Bri	tish	424
		T	1
Disability	Considers to have a	No of Members	
	disability	No of Members	
	Yes DIS	801	
	No DIS	51349	
	No Reply	5840	
Sexual orientation			
	Data not co	llected	
Age			
	Age	No of	
	Group	Members	
	0 to 4	1421	
	10 to 14	4368	
	15 to 19	2517	
	20 to 59	24967	
	5 to 9	3786	
	60 to 64	1539	
	65 to 79	3034	
	80+	579	
	No	317	
	Reply	15779	
Religion or belief	-F-J		
	Data not co	llected	

with char over mon relate the properties on the control on the control on the characteristic control on the characteristic control on the characteristic cha	Are there any groups protected acteristic that are represented in the itoring information tive to their size of copulation? If so, this d indicate that the cosal may have a reportionate impact his group even if it is a tersal service.	If yes, provi	ide details.				
with char under mon relate the part of the	Are there any groups a protected acteristics that are errepresented in the actoring information tive to their size of copulation? If so, this id indicate that the size may not be assible to all groups or the may be some form arect or indirect crimination occurring.	If yes, provi	ide details.				
	Does the project, police				ortionately impact	on people with a	
discr				tive or negative?		on people with a	
discr	Does the project, police protected characterist				Negative	on people with a	
discr	Does the project, police protected characterists Men or women	tic? If so, is tl	None	tive or negative?			
discr	Does the project, police protected characterists Men or women People of a particular	tic? If so, is the	he impact posit	tive or negative?			
discr	Does the project, policy protected characterists Men or women People of a particula ethnicity (including reference)	r race or efugees,	None	tive or negative?			
discr	Men or women People of a particula ethnicity (including reasylum seekers, migr	r race or efugees,	None	tive or negative?			
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discr	Men or women People of a particula ethnicity (including rasylum seekers, migr gypsies and traveller. Disabled ⁴ people (co.	r race or efugees, rants and s)	None	tive or negative?			
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discr	Men or women People of a particula ethnicity (including reasylum seekers, migr gypsies and traveller. Disabled people (condifferent types of phelearning or mental di People of particular sorientation/s People in particular a (consider in particular a lander 21s and over 62 People who are interned undergo, are undergo have undergone a prepart of a process of see the second consider in particular and consider in particular a	r race or efugees, rants and s) nsider ysical, isabilities) sexual age groups ar children, 55s) nding to oing or occess or gender	None	tive or negative?	Negative		

 $^{^4}$ Disability discrimination is different from other types of discrimination since it includes the duty to make reasonable adjustments.

CMC – Libraries further service transformations (7.19)

	People of particular faiths and beliefs					
	People on low incomes	\boxtimes				
	If any of the answers to the quest detailed impact assessment.	ions above is,	"negative" or "und	clear" you will nee	d to undertake a	1
2.5	Based on your responses, should	d a full, detail	ed EIA be carried o	out on the project,	policy or proposa	al
	Yes 🛛 No 🗌					
2.6	Provide brief reasons on how ha	ave you come t	to this decision?			
	A full EIA needs to be carried out Smart Open in in operation, so the	_			the age of 15 wh	nilst
	1					

SECTION 3: ASSESSING THE IMPACT

In order to be able to identify ways to mitigate any potential impact it is essential that we know what those potential impacts might be. Using the evidence gathered in section 2, explain what the potential impact of your proposal might be on the groups you have identified. You may wish to further supplement the evidence you have gathered using the table below in order to properly consider the impact.

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Protected (Advance equality	Good relations	so, please specify the nature and extent of that impact	impact			
	Men								
Gender	Women								
	White								
	Mixed/Multiple ethnic groups								
	Asian/Asian British								
Race	Black/African/Caribbean/ Black British								
	Gypsies / travellers								
	Other ethnic group								
	Physical								
Disability	Sensory				Yes		Ensure our library layout mitigate all physical disabilities.	Further reduction of access to face to face frontline services.	
	Learning Difficulties								

CMC – Libraries further service transformations (7.19)

Learning Disabilities		Yes	Information regarding staff assisted opening hours clearly displayed and advertised. Telephone assistance provided.	
Mental Health				

CMC – Libraries further service transformations (7.19)

) a altima in a	-		No specific	What will the impact be? If	What are the cumulative of effects
Protected Group		Eliminate discrimination	Advance equality	Good relations	Negative impact?	impact	the impact is negative how can it be mitigated? (action)	cumulative of effects
Sexual Orientation	Lesbian, gay men, bisexual							
	Older people (50+)				Yes		Smart Open: Older people who may be reluctant to use the self-access technology. Regular induction sessions provided during implementation stage and thereafter.	Social isolation and social exclusion.
Age	Younger people (16 - 25)				Yes		Smart Open: Children under the age of 16 – safeguarding advice to be sought. Due to health and safety, and safeguarding unaccompanied children may not be able to gain access to the library in self-access mode. However, they would be able to visit the library if accompanied by a registered user aged over 16 during this time.	Social and learning deprivation.
Gender Reassi	gnment						-	
Impact due to	pregnancy/maternity							
Groups with p	articular faiths and beliefs							
People on low	incomes							

SECTION 4: ACTION PLAN

Complete the action plan if you need to reduce or remove the negative impacts you have identified, take steps to foster good relations or fill data gaps. 4.1

CMC – Libraries further service transformations (7.19) Cument Potential Pote Please include the action required by your team/unit, groups affected, the intended outcome of your action, resources needed, a lead person responsible for undertaking the action (inc. their department and contact details), the completion date for the action, and the relevant RAG rating: R(ed) – action not initiated, A(mber) – action initiated and in progress, G(reen) – action complete.

NB. Add any additional rows, if required.

Action Required	Equality Groups Targeted	Intended outcome	Resources Needed	Name of Lead, Unit & Contact Details	Completion Date (DD/MM/YY)	RAG
Smart Open: WCC safeguarding teams to advise on use of the library by unaccompanied children during Smart Opening hours.	Children under 16	Reduce any negative impact; provide an alternative solution; ensure health and safety.		Anabel Lopez, head of Service Delivery, 3rd Floor, 35 St Martin's Street, London WC2H 7HP, 020 7641 1033	31/07/18	
Enter additional rows if required						

THIS SECTION TO BE COMPLETED BY THE RELEVANT SERVICE MANAGER	
SIGNATURE:	
FULL NAME:	
UNIT:	
EMAIL & TELEPHONE EXT:	
DATE (DD/MM/YYYY):	

WHAT NEXT?

It is the responsibility of the service to complete an EIA to the required standard and the quality and completeness of EIAs will be monitored by EMT.

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